

APPENDIX A
Survey Template

User Pay/PAYT Survey

Community _____

Contact _____

State/Prov. _____

Phone # _____

Population _____

Email _____

User Pay/PAYT	User Pay System	Bag Limit	Pricing	Date Started	% waste diversion increase	% recycling increase	% leaf & yard increase	# BYC increase
Yes	Tag/Bag Container	0						
No		1						
		2						
		3						
		4						

Program Description

Pricing/Financing

Recycling Program

	Before	After
1	Type of recycling program None Depot throughout community Curbside collection Depot at landfill/transfer station	Type of recycling program None Depot throughout community Curbside collection Depot at landfill/transfer station
2	Materials collected	Materials collected
3	Material Bans at landfill Yes type No	Material Bans at landfill Yes type No
4	Frequency of collection Weekly Bi-weekly other	Frequency of collection Weekly Bi-weekly other
5	Type of Service Municipal service Privately contracted by hhld	Type of Service Municipal service Privately contracted by hhld

6	Financing Municipal taxes Municipal utility fixed fee Pay as you go Private contract arrangement	Financing Municipal taxes Municipal utility fixed fee Pay as you go Private contract arrangement
7	Diversion rate _____ tonne or ton _____ year	Diversion rate _____ tonne or ton _____ year

Leaf and Yard Waste

	Before	After
1	Type of L&Y collection program None Depot throughout community Curbside collection Depot at landfill/transfer station	Type of L&Y collection program None Depot throughout community Curbside collection Depot at landfill/transfer station
2	Materials collected	Materials collected
3	Material Bans at landfill Yes type No	Material Bans at landfill Yes type No
4	Type of Service Municipal service Privately contracted by hhld	Type of Service Municipal service Privately contracted by hhld
5	Financing Municipal taxes Municipal utility fixed fee Pay as you go Private contract arrangement	Financing Municipal taxes Municipal utility fixed fee Pay as you go Private contract arrangement
6	# hhlds with backyard composters	# hhlds with backyard composters
7	diversion rate _____ tonne or ton _____ year	diversion rate _____ tonne or ton _____ year

Food Wastes (if yes, go to end of survey)

Bulky Wastes

	Before	After
1	Type of recycling program None Curbside collection	Type of recycling program None Curbside collection

2	Materials collected	Materials collected
3	Material Bans at landfill Yes type No	Material Bans at landfill Yes type No
4	Type of Service Municipal service Privately contracted by hhld	Type of Service Municipal service Privately contracted by hhld
5	Financing	Financing
6	Capture rate _____ tonne or ton _____ year	Capture rate _____ tonne or ton _____ year

Has participation changed over time? How? Why?

What supporting education and promotion program was implemented?

What illegal dumping problems has your community experienced? How has the problem been solved?

Supporting administration requirements? Additional costs for administration?

Lessons Learned

THANK YOU FOR YOU HELP

Food Waste Collection Program

	Before	After
1	Type of food waste collection program None Depot throughout community Curbside collection Depot at landfill/transfer station	Type of food waste collection program None Depot throughout community Curbside collection Depot at landfill/transfer station
2	Materials collected	Materials collected
3	Material Bans at landfill Yes type No	Material Bans at landfill Yes type No
4	Frequency of collection Weekly Bi-weekly other	Frequency of collection Weekly Bi-weekly other
5	Type of Service Municipal service Privately contracted by hhld	Type of Service Municipal service Privately contracted by hhld
6	Financing Municipal taxes Municipal utility fixed fee Pay as you go Private contract arrangement	Financing Municipal taxes Municipal utility fixed fee Pay as you go Private contract arrangement
7	Capture rate _____ tonne or ton _____ year	Capture rate _____ tonne or ton _____ year